

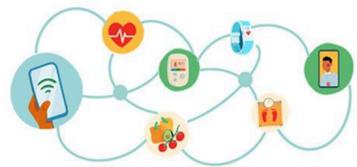


The sovereign OS of care

The only integrated solution designed to free time for what truly matters.

Across all places of life. On any device.

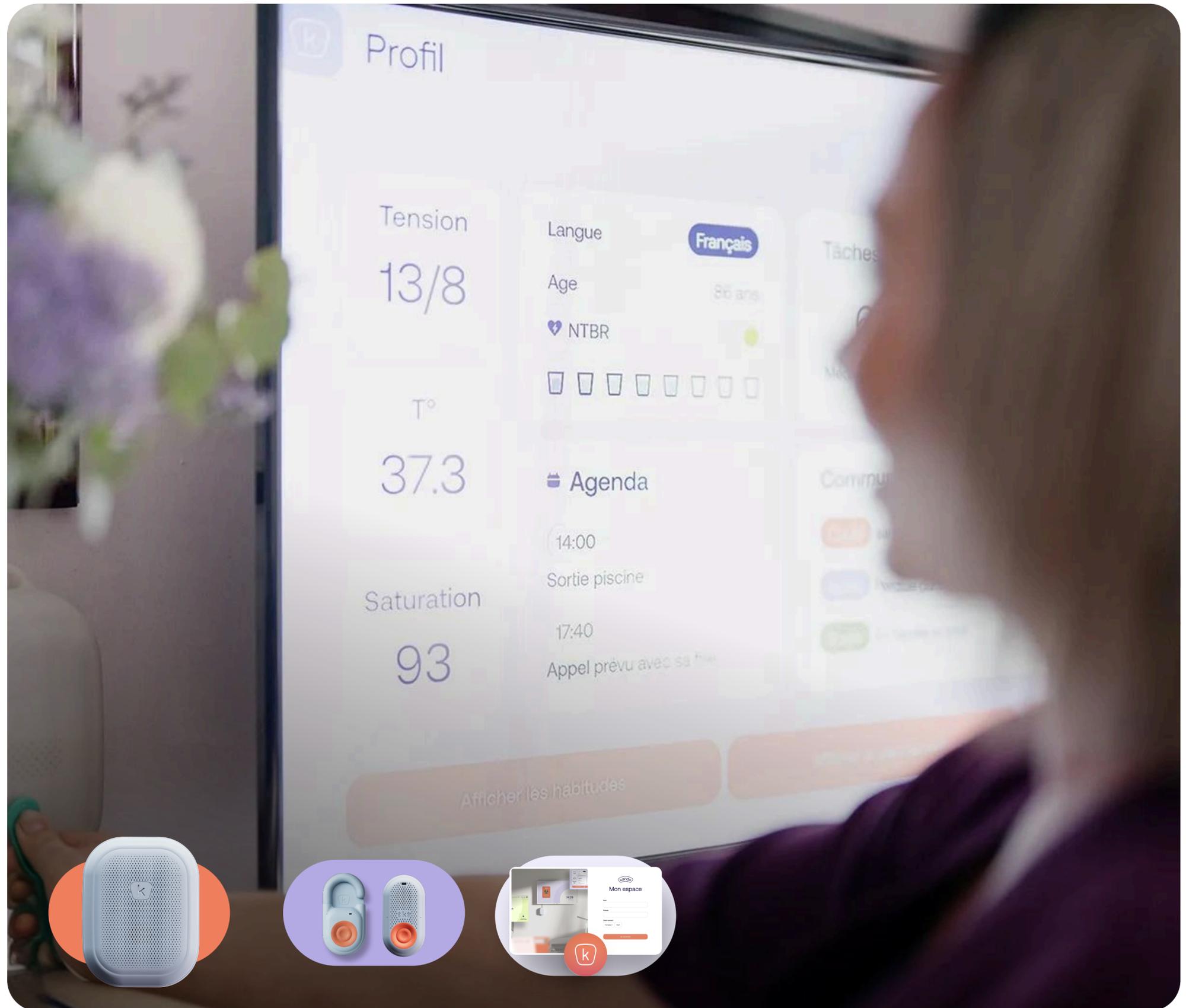
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HEALTHNEST event

19 January 2026

Deloitte Gateway



How can communication improve digital health literacy?

Effective communication strategies at multiple levels — empowering users, equipping healthcare professionals, and adapting organisational practices.

Digital health literacy: a societal challenge !

Administrative

30-50% of caregivers' time **wasted** on paperwork while **1.8M** health worker are **missing** in Europe.

Health

Quality of care **declines** as paperwork increase, with 25.5% of staff considering **leaving** the profession.

Technology

Current tech solutions **fail** both caregivers and seniors, creating **complexity** instead of simplicity.

Rapid population ageing

Massive digitalisation

Disconnected tools

Fragmented data sources

Responsibility placed on the user

When the ecosystem becomes too complex, it's not the user who fails. It's the system.

The field is bearing the consequences.

Current solutions are creating a technological divide: caregivers are forced to use systems they find unsatisfactory, while older and/or dependent people — the very first beneficiaries — remain disconnected from their own care technology, with 61.5% of people over 70 fully excluded from the digital world.

The role of digital health remains poorly understood.

What is its exact purpose?

Inform?

Support?

Control?

Finance?

Document?

Due to a lack of communication and clarity, we too often hear caregivers say that using paper is easier.

Proliferation of tools

Compliance-first approach

Noisy and anxiety-inducing systems

Digital health literacy relies on a coherent and natural interface

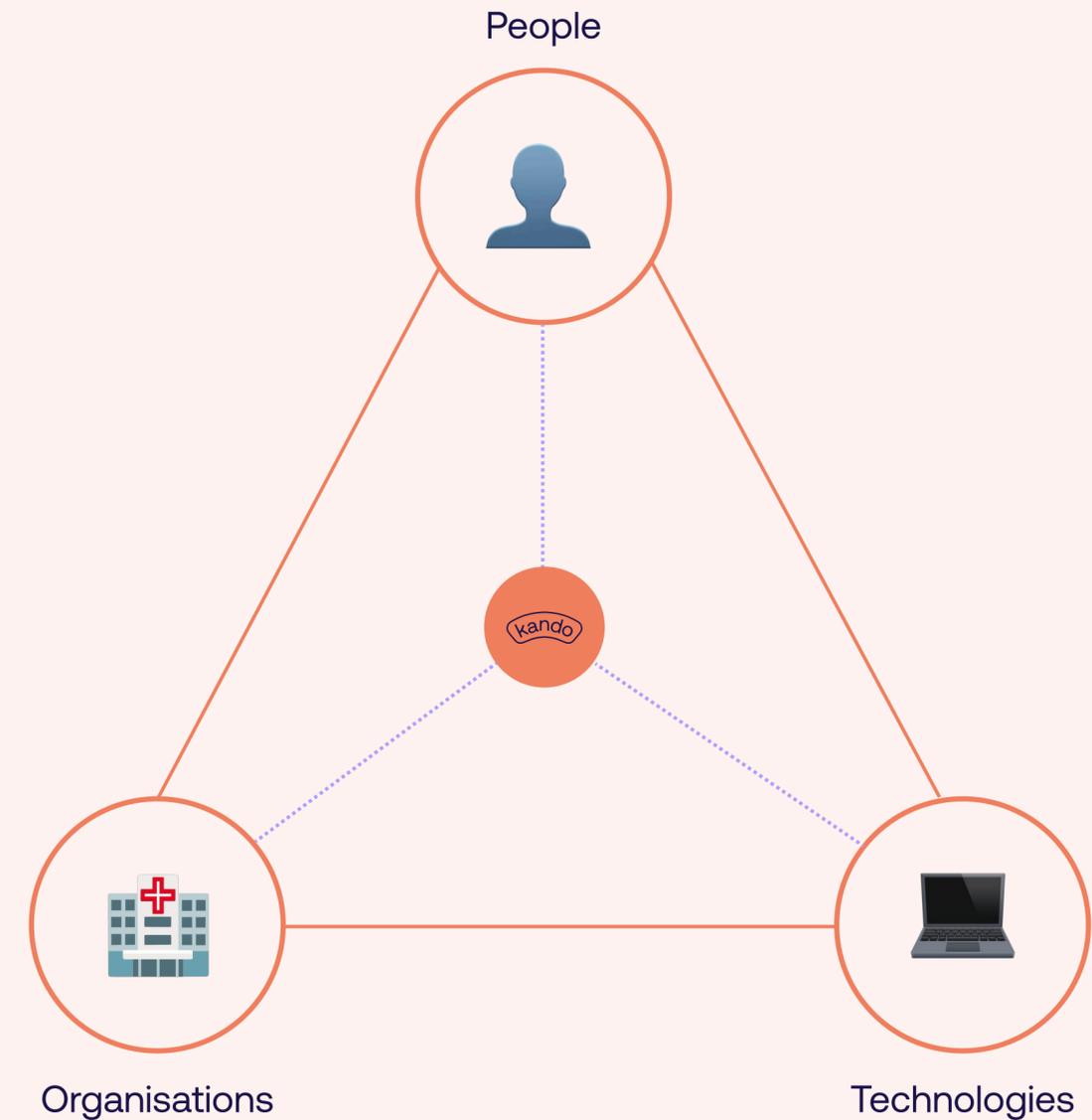
Literacy ≠ knowing how to use software
= understanding and acting naturally

What's needed:

Simple language

Natural interactions

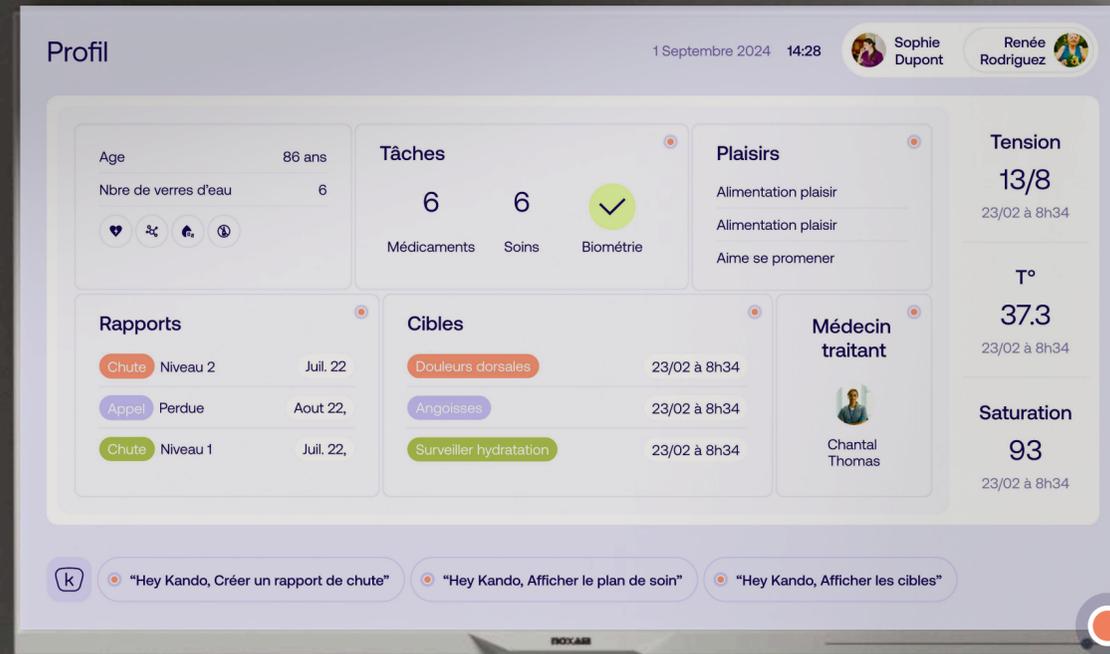
Continuity



Kando

The sovereign, contextual OS for care.

Across all places of life.
On every device.



Kando Box

The healthcare box that transforms TVs into intelligent care hubs: real-time display of health/care information and **Voice Assistant** tailored for healthcare workers with embedded signal processing.



Our approach

Care begins in the living space.

Hardware combined with a software interface.

The patient record returns to its core role: storage — not a daily interface.

Kando Mind

OS contextual

Voice, text, datas,...

Kando Konnect

Interopérabilité - API - Robot - FHIR

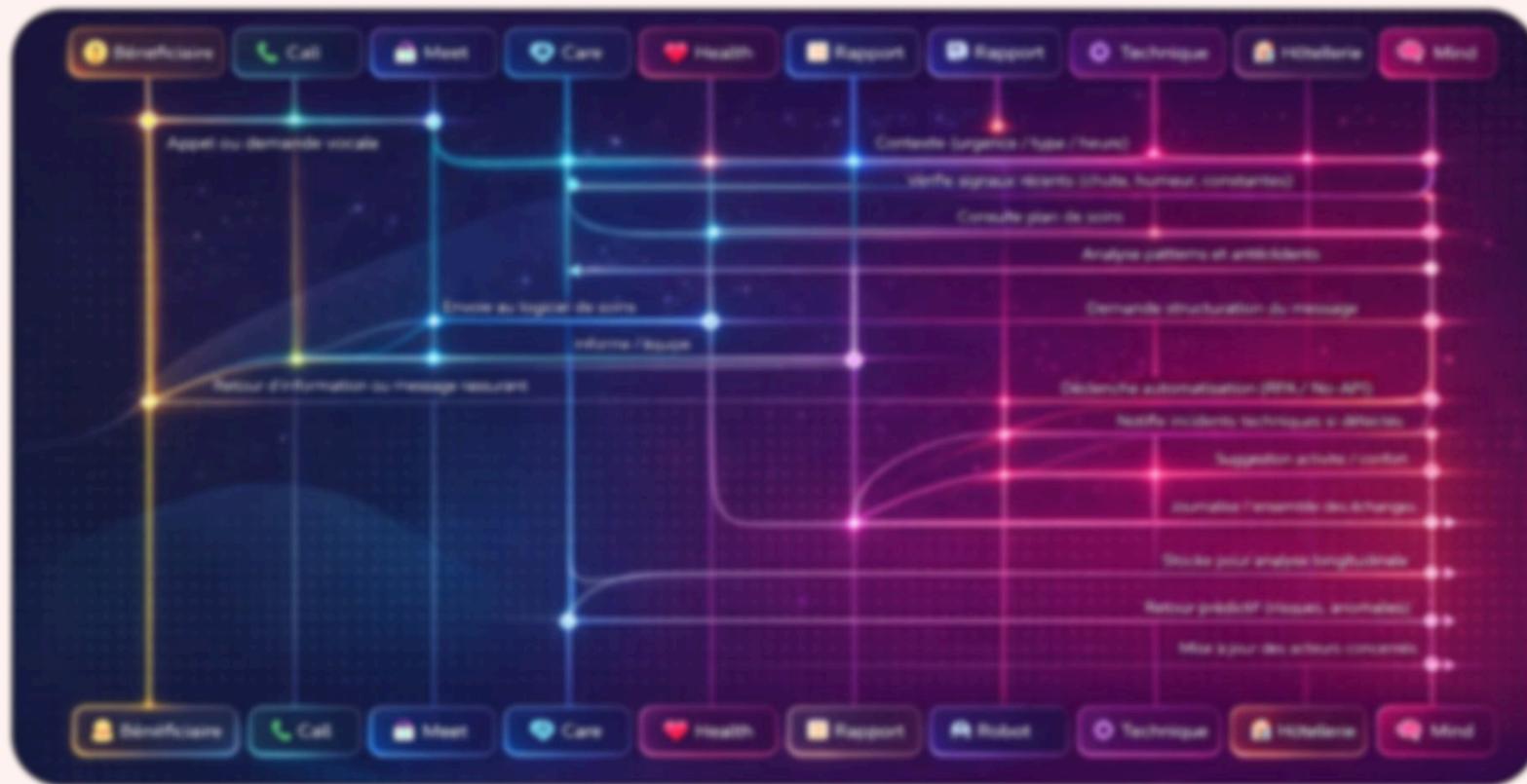
Kando NurseCall

Answers your calls and needs

Always by your side, responds to calls and "shouts", no need to touch it

Complete automation:

information is directly transmitted to the Electronic Health Record (EHR), reducing healthcare workers' workload by 29% while enabling early pathology detection (Kando Predict).



- Meet
- Care
- Call
- Shift
- Health
- Communication
- Technique
- & more

Compliance

- European sovereignty
- RGPD Compliance
- ISO 27001
- MDR Compliance
- HDS

Kando Mind

Kando Mind is a suite of multimodal assistants designed to support both professionals and beneficiaries in coordinating care and dependency.

Cross platform (Box - Smartphone - Tablet - Browser - Telephony)

Multimodal (voice - text - audio - data - vision - action)

Natural language - context - structured and unstructured data

Kando models WW - STT - LLM/SLM/NLU - TTS

Deep Learning fine-tuning to meet data specificity - Inference optimization

SaaS - Local (GPU) - On Premise

Interoperability (API - Rest - FHIR - RPA)

Intent Detection

100%

Care Plan

99,995%

Inférence

0,1 sec

Data as a tool for understanding — not control

The challenge lies in how to capture, unify, and interpret it.

Field data

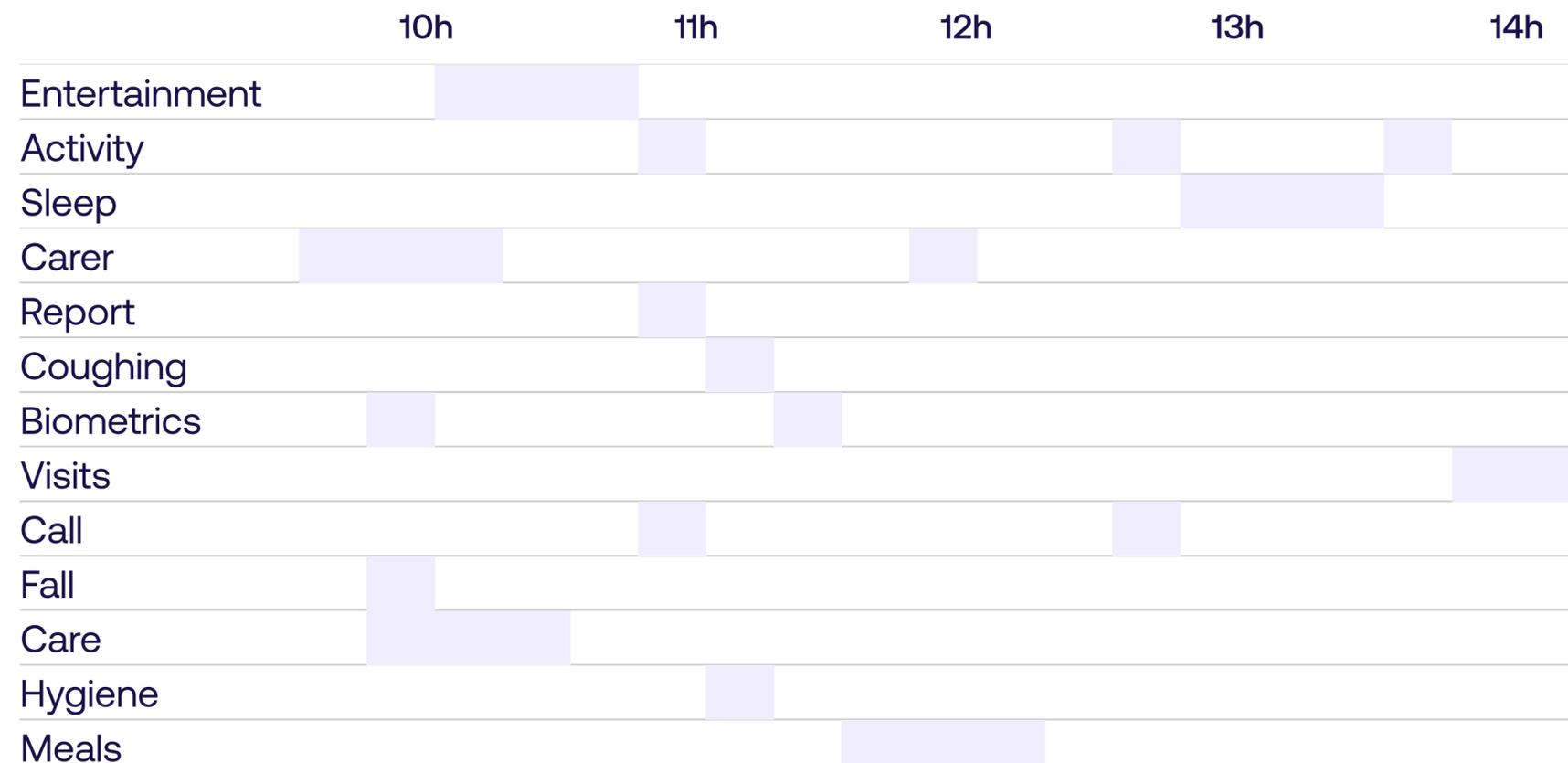
- Contextual
- Real-world
- Longitudinal

To:

- Anticipate
- Coordinate
- Make better decisions

Governance

- Sovereignty
- Ethics
- Transparency



Kando addresses this challenge with a device that remains within the person's living environment.

Organisations, authorities, decision-makers

Digital health literacy is a collective responsibility.

It is not up to individuals to adapt to the system.

Organisations can:

Reduce cognitive load

Improve quality of care

Enable meaningful technology adoption

Public policies can:

Mandate interoperability

Promote human-centred interfaces

Support digital sovereignty





We believe in the power of touch, empathetic looks and smiles. All essential things that technology cannot replace. Our mission is to give you the time for them.

Contact

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for Health AI and Robotics

